

Activities Report 2020

Al-Ayn Social Care Foundation (UK)

An **Update** from **Iraq**

Iraq, like most countries was badly affected by the global pandemic, but Al-Ayn found ways to adapt in order to continue to support those most in need, thanks to you.

On 24th February 2020, Iraq's first case of coronavirus was recorded in the city of Najaf. With the daily increase in cases, all of our projects virtually came to a complete halt. We were faced with many challenges and had to adapt our practices in order to meet these. Our first step to overcome the situation we faced, was to immediately begin using electronic cards, instead of cash in order to distribute financial support to the orphaned children. The second was to create new routes and systems to deliver food and necessities during the lock-down and within curfew times. And finally, we had to work out a way to deliver medical equipment to the hospitals without endangering the safety of our volunteers.

Without a shadow of doubt, the last few months have presented us with the greatest difficulties we have ever faced. However, we were not going to let that stop us from doing our duty and serving the people. And we did it! Thanks to your continued efforts and support, we are now continuing with our projects at full speed, whilst, of course, maintaining safety procedures to ensure the safety and well-being of all staff and beneficiaries.

Yasir Mousa – Media Department (Al-Ayn Iraq)



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At Al-Ayn, we are committed to ensuring that every orphaned child living in poverty has access to the tools they need to overcome their difficult experiences. We believe that when a child fulfils their potential, their own future is transformed as well as their families, their community and society at large.

We aim to build upon the years of experience of Al-Ayn (Iraq) in order to support over 63,000 orphaned children in poverty from birth and throughout their childhood as well as during their transition into adulthood and reach even more children awaiting support.

We strive to ensure that the services we are helping deliver on the ground are effective. This includes improving access to existing services as well as building upon them through research and development programmes so that no child continues to suffer unnecessarily.

We understand that the financial support a child needs to lift them above the poverty line is crucial in helping them thrive and we aim to be consistent in providing this aid, every month to children we have committed to supporting.

Access to basic care includes striving towards ensuring that medical and mental health issues of all children are treated in line with appropriate processes.

We are also working towards ensuring every child's educational and personal development needs are being catered for at the key developmental stages of their lives through various vocational training centres throughout the country.

Awareness of the impact of poor living conditions means that part of our mission is to also provide adequate shelter for all the orphaned children supported who are in need of housing. This could continue to be implemented through building new homes and housing complexes or by rebuilding and restoring existing homes.

During the unprecedented global health crisis, vulnerable individuals were in need of urgent support. Our personnel, across Iraq, were working in exceptionally challenging conditions to distribute critical food and medical supplies, distributing over 140,000 food baskets within weeks and tonnes of medical equipment.

Religious Authorisation

Al-Ayn (Iraq) was registered as an NGO in 2006 and has since enjoyed the direct support and blessings of Al-Sayyid Ali Al-Sistani. This encompasses his authorisation (ijaza) to receive religious dues including Khoms (both parts), Zakat, Kaffara, and Fidya, in addition to encouraging supporters to donate towards Al-Ayn's various projects and schemes and to leave a portion of their inheritance to Al-Ayn.

The Ijaza is subject to renewal periodically, with the most recent one lasting till Safar 2022.





OurWork

ChildSponsorship

Our Child Sponsorship Programme gives our supporters in the UK an opportunity to lift an orphaned child in Iraq above the poverty line, for only £55 a month.

The interested individual or group would pledge to covering the basic monthly financial assistance for the child and Al-Ayn would in turn give the child access to free medical care, psychological rehabilitation, educational support, housing, clothing and other services tailored to their need.

Once the sponsorship process starts, the sponsor is matched with a particular orphaned child, receive basic information about them, and then in turn the child receives the entirety of the financial aid at monthly intervals from their local Al-Ayn Office in Iraq via their guardian. In some instances, the living conditions of the family improve and therefore the sponsorship is no longer needed. The sponsor is duly notified of a change in the child they are sponsoring.

With the expansion of the work of Al-Ayn, we are now also sponsoring orphaned youth through university or vocational training, in addition to those with special medical needs who continue to be in need of their sponsorship beyond their childhood years.

The number of sponsors continue to increase every month. Each sponsor with their unique reason for making a pledge to transform a life. Sometimes it is an honour of a loved or lost one, other times it is a gift for their own child. We have heard many stories from you that have inspired us. Often, the reason for sponsoring is as unique as the way in which the sponsorship figure is reached.

Child Sponsorship of the diverse range of people who choose to sponsor orphaned children, one woman's passion really stands out!

This sponsor has loved bees her whole life. She recalled growing up in Iraq & how one day her brother came home with a populated beehive.

She was so excited and enjoyed taking care of the bees, checking up on them every day. Decades later, after having moved to the UK and starting a family of her own, her love for bees remained.

Two years ago, she visited the Al-Ayn office in Colindale after hearing about Al-Ayn's work. She decided to sponsor two orphaned children. She also explained that she had a beehive in her garden – and later brought some delicious fresh honey which she gifted to the Al-Ayn team! However, she felt she could always do more. That is why she has decided to dedicate some of the income generated from selling honey to support even more orphaned children in need - turning her passion into purpose.



SadaqaBoxes



Perhaps the most identifiable marker of Al-Ayn is its Sadaqa Box. In light of his general guardianship over orphaned children and the needy, Al-Sayyed Ali Al-Sistani has considered the act of putting money in Al-Ayn's Sadaqa Boxes to be a transfer of ownership to him, on behalf of the orphaned children. Hence money placed in these boxes is considered Sadaqa Maqbootha (Received Sadaqa), and the rewards of Sadaqa are reaped immediately.

As the Sadaqa Box itself developed over the years, (with the current one being a re-usable model) the demand also increased. The work of Al-Ayn had begun reaching new communities, and an increasing number of Sadaqa Boxes are being requested in homes, offices and shops. Today, thousands of Sadaqa Boxes are in circulation across the UK.

Sadaga Boxes can be requested and returned in various ways. These include:

- directly through our offices,
- online www.alayn.co.uk/sadagaboxes,
- via one of our coordinators,
- during our events throughout the year,
- through stalls at external events and centres.

The box is then returned to Al-Ayn when it is full, or after a maximum of four months from the date it was received. Money placed in the box is then counted under strict guidelines, and the donor is issued with a receipt confirming the amount in the box.

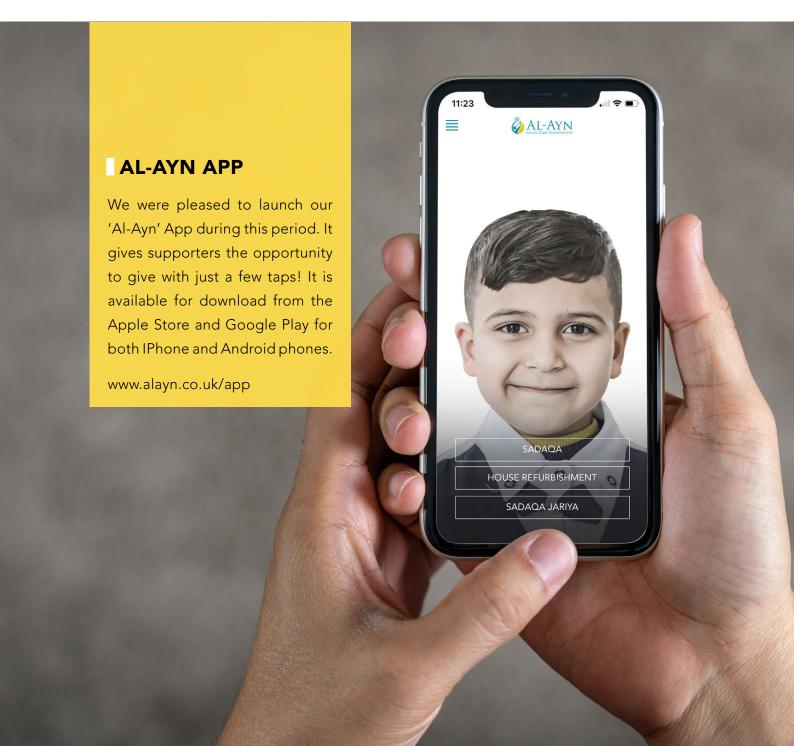
Due to COVID-19 considerations, please do contact us for information on how to request a collection or a new Sadaqa Box. Or, for updates, visit: www.alayn.co.uk/sadaqaboxes



ELECTRONIC SADAQA

In line with demand, Al-Ayn has made it possible for its supporters to also give Sadaqa electronically via www.sadaqa.uk.

Sadaqa donations are then combined in a fund. Every penny donated in them contributes towards the sponsorship of orphaned children who are awaiting private sponsorship.



Toys Campaign

We believe that giving children a sense of a regular childhood is invaluable, alongside meeting all their essential needs. Toys give children an opportunity to play, to imagine and, most importantly, a toy can be the reason a child begins to smile again.

Although the loss of a parent will be a part of the child's life forever, it does not have to shape their life chances. Part of the work being carried out on the ground includes providing these children with choice. In some cases, the child's first experience of a 'Toy Shop' is at their local Al-Ayn office. They are able to enter the toy shop, choose a toy of their liking and take it home with them. That toy would often have started its journey there from a home in the UK!

Our toys campaign has been able to continue running for the last 6 years as a result of the dedication of incredible volunteers who continue to humble us with their generosity.



Due to the ongoing crisis, our work has had to change in order to protect our supporters and staff. This has included delays in processing existing toys donations and shipping them to children in Iraq. However, we are delighted that yet another shipment of toys has been sent! Do watch this space for updates in the upcoming period about our toys campaign which remains on hold at the moment.

LeaveALegacy

Legacy giving is an aspect of the work that we do that gives our supporters access to choice about how they would like their legacy to be shaped. When individuals contact us to arrange a gift in a will, we are able to support them so that they are able to make informed decisions.

In light of the demand expressed by our supporters, we published a guide titled: Writing Your Will: Islamic and Legal Perspectives to provide support to those wishing to find out more. Our second edition was published in 2019. The guide covered the following areas:

- An introduction to the Islamic requirements for writing a will
- An introduction to the legal requirements for writing a will
- An introduction to tax rules
- An introduction to child guardianship rules
- A checklist of areas to consider

We offer a delivery service for the guide that could be ordered online: www.alayn.co.uk/wills





OurOutreach



OFFICES

As your support continues to grow, we work to ensure that our services are easily accessible.

Due to COVID-19 considerations, our offices in London, Birmingham and Manchester have altered opening hours for receiving our supporters and helping them with their queries in a COVID-19 safe way.

If you are planning to visit us, we kindly ask that you call us before travelling to our offices. Due to the ongoing situation, we want to ensure that we are there to serve you when you arrive.

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COORDINATORS

We are always considering ways to improve our services so that we can better serve you. That is why soon after we were registered and began our work from London, we also started to expand our team in various other cities. Many generous individuals approached us who offered their time to make our services more accessible to our supporters. We currently have coordinators in 23 cities across the UK, distributing and exchanging Sadaqa boxes, and facilitating donations and child sponsorship requests.

However, we are yet to reach some communities and we need your help. If you are in an area where you feel having a coordinator would ease access for you and other supporters, and you are keen to find out more about how we can together serve more orphaned children, please do get in touch.



Our Outreach

VOLUNTEERING OPPORTUNITIES

We have been able to achieve what we have achieved thanks to the dedication of the volunteers who form a crucial part of our team.

We believe that volunteers contributing to the work in all departments allow us to offer opportunities that serve our local community here in the UK whilst simultaneously serving orphaned children in Iraq. We have had hundreds of volunteers join the Al-Ayn family, all helping in their unique ways. The various types of volunteering include:

- Volunteers who work alongside other team members in our offices.
- Volunteers who work from home.
- Volunteers who support us at our events and peak periods.
- Work experience placements or DoE Awards assignments.

Each volunteer informs us of their preferences from the outset and we work together to arrange a plan that is most suitable.

The work that has been carried out by volunteers to date ranges from toy packing and Sadaqa Box making to research projects, administrative tasks, running stalls or assisting the team at events. Although the ongoing pandemic has limited the opportunities available, we have still received invaluable support from our volunteers in this crisis.

We are always humbled by the time that they have gifted to empowering orphaned children in need and we are thankful for what we continue to accomplish together.







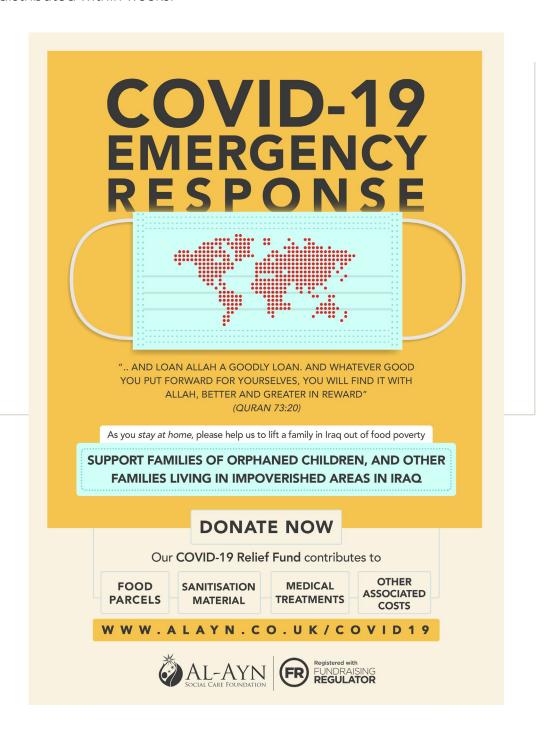
OurCampaigns

COVID-19:

Emergency Response

From the outset of the unprecedented global health crisis, you supported those in need of emergency relief. Whilst you stayed at home, you were saving the lives of vulnerable individuals struggling to reach basic food supplies. Our personnel, across Iraq, were working in exceptionally challenging conditions to distribute critical supplies to those in need in a safe way.

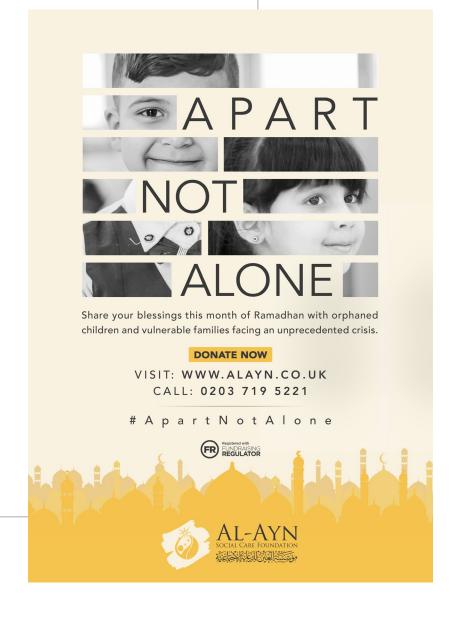
Our COVID-19 Relief Fund supported families of orphaned children, and other families living in impoverished areas in Iraq. With your support, over 140,000 food packages were distributed within weeks.



Apart**NotAlone**

The month of Ramadhan is a time where everyone comes together.

Community gatherings and visits to our loved ones are intertwined with the spirit of the month. This year we had a very different experience. But we know that being apart does not mean we are alone. At Al-Ayn, we know that the long distances have never stopped you from loving and caring. This month of Ramadhan, we came together, to care for each other, and for those in need now more than ever before. Thanks to you, we had our largest ever fundraising response and helped many families in need.



































Al-Ayn

UrgentMedicalResponse



As the number of Covid-19 related deaths surged in Iraq, the lack of equipment in hospitals was exasperating the need for an urgent medical response to tackle the crisis. The deteriorating situation meant your support could not come sooner purchase lifesaving equipment.





With COVID-19 deaths escalating in Iraq, donations toward our Urgent Medical Response fund will go towards purchasing medical equipment for hospitals in Iraq, PPE, oxygen concentrators and other costs associated with the COVID-19 medical relief efforts.*

DONATE NOW

WWW.ALAYN.CO.UK/MEDICAL





Your donations to our Urgent Medical Response Fund went towards purchasing medical equipment for hospitals, PPE, oxygen concentrators and other costs associated with the COVID-19 medical relief efforts. This included shipments of tonnes of medical equipment. One of which was a the delivery of a million masks to local hospitals throughout Iraq.



Our**Events**

AL-AYN UK CONFERENCE 2020

Like every year, at Al-Ayn, we hold our annual conference. Training, reviewing, brainstorming and planning is an ever-evolving aspect of what we do throughout the year.

However, at our annual conference, we are provided with a unique opportunity to build on the work of the previous year with the input of a large proportion of our team. As the team grows each year, so does the size of the conference. In 2020, 115 attendees participated. Our staff, volunteers, coordinators and various experts in the field together produced detailed plans.

Some of the areas we covered include fundraising training, professional development training, workshops related to legal considerations, functional updates, and more. Some of our plans have had to change due to the global crisis, however, thanks to our core team, we have been able to continue to work towards bettering lives despite the changes.

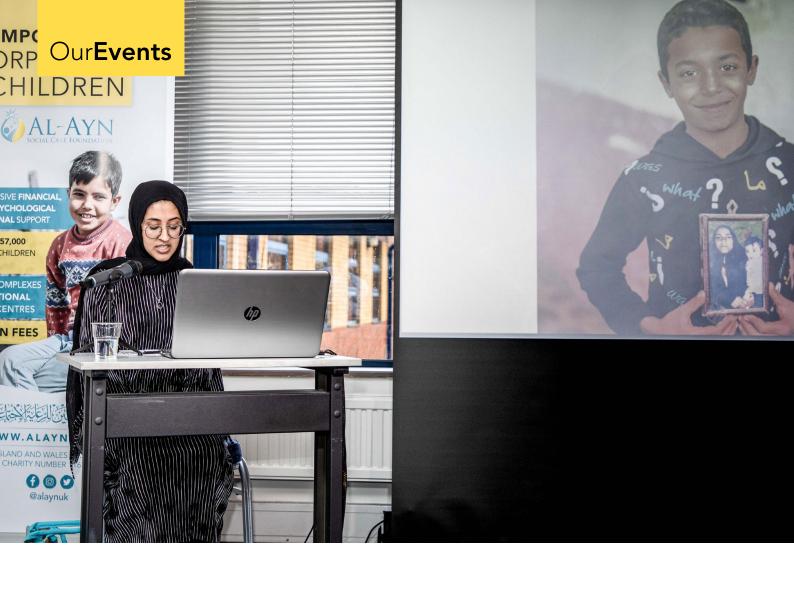




GENEVA - EMPOWERING CHILDREN UNDER THE THREAT OF VIOLENCE

This February, a panel of Al-Ayn's representatives held an event in Geneva where they highlighted the work being done to help orphaned children in Iraq achieve their full potential. It was an opportunity to build connections and raise awareness. It builds upon the years of work being done through Al-Ayn's consultative status to the United Nations Economic and Social Council.





WORKSHOP SERIES AT OUR LONDON OFFICE

Earlier this year, we began to hold workshops for our local community. Thank you to those who attended. We held an insightful 'Managing Depression' workshop and a fruitful 'Parenting' workshop. Unfortunately, the rest of the events were postponed due to the onset of the pandemic.





OurEvents





CHILD PERSONAL DEVELOPMENT WORKSHOPS

We also held workshops for children that formed part of the pilot scheme relating to the 'Hikayati' programme. Children developed essential social, personal and emotional skills by participating in highly interactive certified workshops. They were amongst the first to experience Al-Ayn's "Hikayati" programme and through their feedback and evaluation will contribute to preparing the programme for the benefit of orphaned children in Iraq. Their input follows on from pilots held in Iraq.

OTHER EVENTS THAT HAPPENED THIS YEAR

Although we were unable to meet and serve many of you in person this year, we were touched by the scale of remote support. We held 35 remote events in this period and you joined in your hundreds. These are some of the events we held:

- Will Writing Seminar: Islamic and Legal Perspective
- Mental Health Workshop: Managing Depression
- Child Personal Development Workshops
- Mother & Daughter Luncheon (Manchester)
- Parenting Workshop For Mothers
- Financial Support Workshop
- Annual Dua Nudba

- Fidya and Kaffara Rulings
- Children's Arts & Crafts Workshop
- Webinar For Sponsors
- The Virtual Little Iftar
- Khums Seminar
- Dua Arafah Programme
- Children's Eid Celebration
- Careers in the Current Economic Climate
- A Virtual Children's Majlis
- Women in Development Seminar















Yourlmpact

Thanks to the support of kind people like you, the work on the ground has witnessed constant growth. Each service provided by Al-Ayn has helped transform thousands of lives.

As we look back to see the impact of your generosity, we hope that you join us in looking forward so that we can together succeed in tackling the immense task ahead. With thousands of registered children on the waiting list and tens of thousands not yet reached, the urgent need for your support continues.

CHILD SPONSORSHIP

The largest ongoing campaign at Al-Ayn currently serves 63,282 orphaned children by lifting them above the poverty line. The work of Al-Ayn is able to continue to grow and improve through the vast grassroots support in Iraq (that make up the majority of supporters), global support from the USA, Canada, Australia, China, throughout Europe and the contributions of supporters via Al-Ayn (UK).



Mothers (or the guardians) of orphaned children visit their local Al-Ayn (Iraq) branch on a monthly basis to collect their financial aid. Collection points are designed to mimic a bank which allows the payments to be received in a professional manner where privacy is respected. Children are encouraged to play in the play area or pick a toy from the Al-Ayn Toy Shop during this process. This is especially important to Al-Ayn, as it allows checks to be made on the child, and the mother is able to communicate any issues or requests she may have.

In addition to monthly allowances, orphaned children benefit from access to medical care, educational support, psychological rehabilitation where needed, and other programmes tailored to their needs.

Due to the ongoing crisis, many families were unable to reach their local offices. Therefore, the aid was delivered to their doors!

Your**Impact**

MEDICAL AND DENTAL CARE

Al-Ayn provides medical support access to all registered orphaned children and their guardians (often, their guardians are their widowed mothers). To date, Al-Ayn has provided over 41,000 medical treatments.

Medical support includes covering the costs of consultations, operations, medication and, where necessary, the costs of travel to hospitals which can be unaffordable to some. Where guardians have been unable to, Al-Ayn staff has accompanied orphaned children to their medical treatment.

Where necessary, Al-Ayn has also facilitated minor and major surgical operations internationally. Funding by private donors allows children who have no access to treatment in Iraq to receive the necessary treatment elsewhere. In some instances, donors choose to contribute towards the medical costs of the child they are sponsoring.

Alongside medical treatments, Al-Ayn also provides children with access to all necessary medical equipment, such as wheelchairs.

In recent years, Al-Ayn has operated in-house medical and dental clinics in a number of its offices in order to follow up regularly on the orphaned children's health in an easily accessible location for the guardians, who are also treated for free. Similar clinics are planned at other offices across Iraq.

Due to the existing grassroots efforts, Al-Ayn's urgent response to the global crisis allowed us to provide meaningful relief. Tonnes of medical equipment were delivered to hospitals across Iraq.





EDUCATIONAL SUPPORT

The COVID-19 pandemic impacted children's education particularly harshly. With the lack of viable alternatives, children's learning and development suffered. However Al-Ayn continues to believe in the importance of education. Wherever possible, we will continue to do what we can.

Supporting orphaned children from the beginning of their journey through formal education and throughout their time in school is a priority for Al-Ayn. In fact, Al-Ayn places particular emphasis on ensuring registered children of school age remain in education.

Al-Ayn supports children who are struggling with particular subjects by providing free tuition through local volunteer teachers. It also encourages children to excel by providing additional financial aid to academically talented children and holding annual ceremonies to celebrate high achievers.

Alongside this, children who face particular issues or have low attendance are monitored and supported by Al-Ayn wherever possible. In some instances, Al-Ayn acts as an intermediary between the school and the guardians in order to better the situation at hand.

Unfortunately, living below the poverty line places barriers that may prevent children who are willing and able to attend school from doing so. For instance, the high costs of school uniforms and stationery may be a limiting factor. Al-Ayn strives to remove such barriers: for many years, it has been providing Back to School kits for every registered child of school age, ensuring orphaned children are provided access to the tools they need to learn and explore the possibilities their futures can hold.

However, educational support does not end with the orphaned children. Guardians are frequently invited to attend educational lectures and relevant workshops relating to topics such as health, parenting and more.

PSYCHOLOGICAL REHABILITATION

This crisis has presented further mental health challenges that ought to be addressed.

Orphaned children in poverty face a variety of challenges that cannot be addressed through financial aid alone. Al-Ayn (Iraq) recognises that mental health support is a crucial

service, without which some children would be unable to progress. Unfortunately, some orphaned children have witnessed violence, while others have suffered in dire living conditions. Although each case is unique, what is consistent is the need for access to professional support.

Teams at Al-Ayn (Iraq) have been receiving training for years to address some of the common cases. This includes support to manage special needs such autism, aggression, ADHD, depression, various phobias and more. As soon as children wherever are reaistered, possible, treatment plans begin to be implemented.

Often, the taboo of mental health treatment is a stumbling block. However, 1,614 cases have been registered at Al-Ayn to date. The centre receives children and allows

them to play freely. Sometimes, treatment is implemented in a play setting to comfort the guardian and the child.

After the success of the service in treating a significant number of cases with records of positive outcomes, Al-Ayn (Iraq) is in the process of building its psychological rehabilitation services and replicating the project in other provinces across the country.



PERSONAL DEVELOPMENT – HIKAYATI

Although the pandemic postponed completion of the second stage, the Hikayati project continued remotely as we developed and finalised the workshops. In December 2019 we had the opportunity to hold a pilot run of the Hikayati programme in Najaf, Iraq, which was followed by another pilot held in London, UK in February 2020. The Hikayati pilot programme included a series of interactive personal development workshops to help children develop important social, personal, and emotional skills. The sessions took place in the Al-Ayn London office and were aimed at girls between the ages of eight and eleven. The workshops covered a range of topics such as emotional intelligence, coping skills, confidence and resilience, teamwork and collaboration, and leadership skills. We were able to complete two of four sessions, but unfortunately due to the COVID-19 pandemic we had to postpone the remaining sessions. In addition, we are working regularly with the Al-Ayn Iraq team and are aiming for a soft launch of the Hikayati programme in Iraq this summer.







Luminous Stars Centres

For the last 15 years, Al-Ayn has built a grassroots community which serves and empowers orphaned children and their families living in poverty. The Luminous Stars Centre was a pilot project aimed at providing orphaned children, youth and widowed mothers with access to mental health services and vocational training to help rebuild their lives. The support of people like you enabled Al-Ayn to build the centre and address the urgent crisis which our aid workers were witnessing every day during family visits. Through the first Luminous Stars Centre in Baghdad, over 1,700 mental health cases were registered. Our specialists in Iraq and internationally began providing intervention to both the children and their widowed mothers. We are grateful for the generosity of people like you, who believed in orphaned children and saved lives in crisis. Alongside mental health services, the centres provide vocational training workshops that build skills allowing orphaned youth and widowed mothers to become independent. Although the pandemic has slowed down such services, many have already graduated, found employment and opened their own businesses, employing others!

Three years since the inception of the Luminous Stars centres, we have made great strides thanks to your support. Today, there are three completed centres which are located Baghdad, Diwaniya, and Najaf. But we still have a long way to go in building 12 further centres across Iraq.

HOUSING

Rebuilt over 495 homes. However, with the major housing crisis, many families await decent accommodation. Below are examples of completed projects that have provided safe shelter for families across Iraq.

- A residential complex in Al-Maamil District in Baghdad, which consists of 8 residential units.
- A residential complex in Karbala, which consists of 44 residential units currently housing families in need.
- A residential complex in Muthena, which consists of 20 residential units currently housing families in need.
- A residential complex in Babil, which consists of 12 residential units currently housing families in need.
- A residential complex in Salahuldeen, which consists of 44 residential units currently housing families in need.
- A residential complex in Baghdad, which consists of 28 residential units currently housing families in need.
- A residential complex, located in the holy city of Najaf, consists of 66 residential units and has also recently been handed to eligible families living in dire housing situations.

With many families awaiting a place to call home, the need continues. That is why alongside more residential complexes, we continue to build as well as repair individual homes.



CONSTRUCTION OF RESIDENTIAL COMPLEXES

Al-Ayn constructed the Imam Al-Hasan Residential Complex in Karbala. It consists of 20 residential units and was handed over to families this year.

With many families awaiting a place to call home, the need continues. That is why alongside more complexes (including a complex in Balad and Babil), individual homes continue to be built on donated land. These donations are either left for the benefit of the children in the wills of supporters of Al-Ayn or donated by generous individuals during their lifetime in their names or on behalf of loved ones.

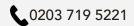
GetInvolved

We believe that volunteers are crucial to our ability to empower orphaned children. By contributing to our work in all aspects, they allow us to offer opportunities that serve local communities in the countries we operate in whilst simultaneously serving orphaned children in

We have had hundreds of volunteers join the Al-Ayn family, all helping in their unique way. Our fundraisers have been incredible over the years, inspiring us with their creative ways of raising money from running marathons to climbing mountains, bake sales and more! We also hold events throughout the year. To find out what is happening near you, to volunteer or to fundraise for orphaned children in need, do get in touch!

GetInTouch







Follow us @alaynUK









Donate

Bank Details*

Account Name: Al-Ayn Social Care Foundation

Account No: 20315753 Sort Code: 20-35-93

*Please use the relevant Donation Reference when donating via bank transfer. To confirm the status of your bank transfer after making it, please visit www.alayn.co.uk/bankconfirmation

Where Needed Most: AYN WNM General Donation: AYN GEN Khoms (Both Parts): AYN KHB Khoms (Sahm Al-Imam): AYN KHI Khoms (Sahm Al-Sada): AYN KHS

Medical Care: AYN MED **Educational Support: AYN EDU** Continual Charity: AYN CON Housing Complexes: AYN BUI Toys: AYN TOY

0% Admin Fees



